



#200, 6 Crowfoot Circle N.W.
 Calgary, AB T2G 2T3 CANADA
 Tel: (877) 843-4532 Fax: (403) 541-0915
 Email: info@abccallcentre.com

2008-09 Membership Form

- New Member
- Renewal

Company Name: _____

Membership Categories - Please mark **ONE** of the following membership categories.

- Individual \$100 This membership is intended for an individual who is associated with a call centre or an individual who acts as a vendor or supplier to call centres. Individual memberships are non-transferable and non-refundable.
- Corporate \$250 This membership is open to any company operating a call centre or supplying goods and services to the call centre industry in Alberta. **It allows for the appointment of one voting member and up to four other affiliate members for any one company.** Additional affiliate memberships can also be purchased, if required, for \$50 plus 5% GST per additional affiliate member.

Primary VOTING Member: *(Please complete for both Individual and Corporate Memberships)*

First Name _____ MI _____ Last Name _____

Business Title: _____

Business Address: _____

City: _____ Prov/State: _____ Tel: _____

Postal Code/Zip: _____ Country: _____ Fax: _____

Email: _____

(please ensure your email is "White Listed" and your company will accept ACCA emails from info@abccallcentre.com, events@abccallcentre.com and conference@abccallcentre.com.)

Website: _____

YES! I would like my contact information, as listed above, made available to other ACCA members in the "members area" of the ACCA website.

Career Category: Please mark **ONE** of the following career categories that best fits your employment position:

Executive (CEO, President, Director) Manager/Supervisor Team Leader Agent Vendor/Supplier

Other (please specify) _____

Corporate Affiliate Members: *(Complete ONLY if purchasing a Corporate Membership. Each corporate membership includes the voting member above, and four affiliate members below, from any one company.)*

1) Name: _____	2) Name: _____
Tel: _____	Tel: _____
Email: _____	Email: _____
*Career Category: _____	*Career Category: _____
3) Name: _____	4) Name: _____
Tel: _____	Tel: _____
Email: _____	Email: _____
*Career Category: _____	*Career Category: _____

*Please use the Career Category Options listed in the Primary Voting Member box above:

Subtotal Membership Fee: \$ _____

Please continue to page 2

ADDITIONAL Corporate Affiliate Members: (*OPTIONAL* - Additional corporate affiliate memberships can also be purchased over and above the four included above. An additional charge of \$50 per additional corporate affiliate member will be charged over and above the corporate membership fee.)

1) Name: _____ Tel: _____ Email: _____ *Career Category: _____	2) Name: _____ Tel: _____ Email: _____ *Career Category: _____
3) Name: _____ Tel: _____ Email: _____ *Career Category: _____	4) Name: _____ Tel: _____ Email: _____ *Career Category: _____

*Please use the Career Category Options listed in the Primary Voting Member box above:

Subtotal Additional Corporate Affiliate Members @ \$50 each: \$ _____

PAYMENT

Subtotal Membership Fee	\$ _____
	+
Subtotal Additional Corporate Affiliate Members	\$ _____

Total Membership Fees	\$ _____
	+
Please add 5% GST, unless your company is GST Exempt (87331 8117 RT0001)	\$ _____

Total Amount Payable	\$ _____

METHOD OF PAYMENT:

Payment by Credit Card: (select one) VISA MasterCard

Card Number: _____

Expiration Date: _____

Authorization Signature: _____

*if paying by Credit Card, please fax your membership form to (403) 541-0915 or email info@abccallcentre.com

Payment by Cheque:

Please make cheques payable to: **Alberta Call Centre Association**

Please mail cheque with your completed membership form to:

Alberta Call Centre Association
 #200, 6 Crowfoot Circle N.W.
 Calgary, Alberta, Canada T3G 2T3

CONFIRMATION OF MEMBERSHIP AND LOGIN to ACCA WEBSITE

The ACCA will email the VOTING MEMBER a confirmation of your Membership Application / Renewal and will provide a username and password to log into the members only page of the ACCA website.

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STATISTICAL INFORMATION

The ACCA is asking members to complete the following information to assist the Board of Directors in their continuing efforts to grow the association and increase member benefits. Please submit this information along with your membership form.

Membership Type: Please check **ONE** of the following Membership Types below and answer the corresponding questions.

Call Centre

of seats in your call centre:
 <50 51-200 200 +

My call centre is primarily:
 Inbound Outbound Blended

Type of business:

Vendor/Supplier

Please list your service/product offering(s) that apply to the call centre industry.

ACCA "Connections" Magazine:

The ACCA publishes a semi-annual magazine that is distributed by mail to ACCA members and contacts in October and April of each year. Connections magazine strives to provide you additional insight to the dynamic, fast-paced Alberta contact centre industry. In our current economic environment, it is more important than ever to share best practices, build upon relationships, and work together to attract skilled talent to our workforce.

Members can order as many **FREE** copies of "Connections" as they wish to provide to their contact centre staff, management and executive leaders. Please indicate below the number of magazines you would like delivered to your company for distribution.

I would like to order _____ copies of "Connections" magazine to be delivered to the following address:

Same as Primary Voting Member Address

Alternate Address: _____

PDF copies of "Connections" are also available in the Members Area on the ACCA website

Member Referral:

The ACCA is always looking to grow its membership and is asking members to refer us to potential members who you know would benefit from membership in ACCA. Please provide us with names, phone numbers and emails of call centre contacts that would benefit from ACCA membership.

1.) _____

2.) _____

Program Suggestions:

Do you plan on attending the ACCA Conference in Calgary scheduled for the Spring of 2009?

Yes No

If no, why?

What topics would you like the ACCA to focus on for the 2008-2009 Membership year?

Thank you!